

Molex Premise Networks Authorized Cabling System Authorized Product Warranty Statement

Authorized Cabling System Definition

A Molex Premise Networks (MPN) Authorized Cabling System, herein, Authorized Cabling System, is defined as:

- An end-to-end Authorized Cabling System comprised entirely of MPN-approved passive connectivity components. This expressly excludes any active equipment, whether in or attached to it, public network interface, or terminal equipment.
- The entire Authorized Cabling System must be installed and commissioned by an authorized MPN Authorized Installer.
- The installation has been installed in adherence to the practices specified by Molex Premise Networks and based on the published edition of TIA/EIA 568, ISO IEC 11801, EN 50173 and AS/NZ 30380 which is current at the date of installation, and in compliance with the registered category of end-to-end performance.

An Authorized Cabling System not conforming to all of the above conditions is not warranted regardless if a certificate is issued by MPN based on the information provided.

Warranty Coverage

MPN warrants the following for a period of 1 year from the date of purchase by the end user:

1. Component Warranty

All components of the Authorized Cabling System shall be free from manufacturing defects in material or workmanship, under normal and proper usage.

Product Performance Commitment

If any components in the Authorized Cabling System are determined to have failed, and prevent conveyance of electrical signals, we will repair or replace that component, at our sole discretion, not including labor costs associated with fault diagnosis, rectification, and product replacement. Any repair or replacement shall be warranted under the terms of this warranty for the remainder of the term of this warranty.

Professional Installation

Authorized Cabling Systems are installed by industry professionals trained by MPN.

In The Event Of A Problem with an In-Warranty Authorized Cabling System

By accepting this warranty at the time of its issue, the original installer and end user both acknowledge and agree to abide by the following procedure:

1. In the event of a problem, the end user shall rule out potential causes not related to the Authorized Cabling System.
2. If the problem has been isolated to the Authorized Cabling System, the end user should contact the Installer which carried out the installation and advise of the failure, detailing the nature of the failure, the warranty certificate number, which channels are affected, the equipment which has been operating over the affected channels, and other information requested by the Installer. The end user or agent shall not undertake to rectify the fault without authorization from MPN, its proxy, or the Installer.
3. The Installer will try to diagnose and rectify the fault. Should the Installer be unavailable or unable to rectify the fault, the end user may submit the above information using MPN's then-current support procedures and system, at which time MPN will investigate. The product under investigation shall be returned, at end user's expense, to MPN, who will initiate corrective procedures if warranted.
4. In the event that the failure is found to be as a result of a defective Authorized Cabling System, (a) the failed products will be repaired or replaced, at MPN's sole discretion, (b) the repaired or replaced product will be shipped to the end user, (c) MPN will dispose of the faulty product, and (d) MPN will reimburse the end user for shipment of the faulty product. If the failure is found to be the fault of something other than the Authorized Cabling System, MPN will dispose of the investigated product.

Global Warranty Program Limitations

- Repair or replacement of elements in an Authorized Cabling System by MPN or its designated installer is the exclusive remedy to be provided under this warranty.
- This warranty is limited to the original end user for whom it was installed and is not transferable. Proof of purchase of the Authorized Cabling System is required.
- This warranty is given in lieu of all other warranties, express, implied or statutory, by MPN and the manufacturers of all components of the Authorized Cabling System, including without limitation, the warranties of merchantability or fitness for a particular purpose. Neither MPN nor the manufacturer of any component of the Authorized Cabling System will be liable for system down-time, inconvenience, disruption of business, property damage, punitive damages or any other incidental or consequential damages caused by any failure of the Authorized Cabling System or any component.

Not Covered

This warranty does not cover failure of an Authorized Cabling System or its components resulting from actions or events beyond the control of MPN or the manufacturer of components, including, without limitation, alterations to the Authorized Cabling System, unauthorized or improper repairs, misuse, accidents, fire, water damage, and acts of God.

Other Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from locality to locality. This warranty shall be expanded to the extent, and only to the extent, required by applicable local law.

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